

CHRIS GREEN.

CURRICULUM VITAE

81 Monson Rd
Redhill
Surrey
RH1 2EX



01737-767479



07968-141368

[work](mailto:work@chris-green.com)



chris-green.com

MISSION STATEMENT

To design/write software users actually want and can use, whilst fulfilling the business requirements.

EXPERIENCE

I have worked for over 24 years developing computer software mostly in a software house environment and have gained a variety of development & business experience. The below was designed and written both on my own and part of a team, all integrate to Accounting Software which includes Sales, Purchase, Cost, Nominal ledgers and also to Microsoft Office.

- **Customer Relations Management Fault/Call Log System (Web enabled: client viewing & logging, Telephony Integration / CTI automatic recognition and dialing, emailing)**
- **Job Costing (Job bags with integrated stock/asset control including bar code reading/printing). Also catering for rental and maintenance billing.**
- **Sales order processing (incl POS/Cash Sales/Telesales)**
- **Stock control, Bill of materials, Asset-Management**
- **Bonus commission systems, incl The Evening Standard newspaper distribution dept.**
- **VB6 to Visual Studio migration**
- **Web sites – includes Support log system using ASP, VB Script and SQL Server/IIS**

SKILLS

Designing/developing software, Interpreting business requirements, Client liason, Building good working client relationships, Hands on Project management, Being innovative, Having good attention to detail, Pre-sales demonstrations, Writing specifications, Managing project teams, Prototyping, Documentation, Scheduling, Training, System testing and Post development support.

LANGUAGES

- **BASIC** - Visual Studio, Thoroughbred, Business, Quick, Turbo [25 yrs]
- **Database**- SQL Server, My SQL, Access, SQL, IDOL 4GL, S/Solution [20 yrs]
- **Web** - HTML, JavaScript, Flash, AJAX, PHP, ASP, VB-Script, IIS and Apache [7 yrs]

PLATFORMS

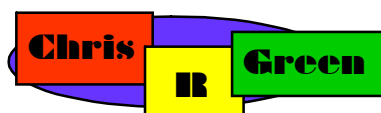
Windows terminal server, UNIX, Windows, NT. & M/CPM

INDUSTRIES

Support Log Management for call centres / support departments, Asset Management, Job costing - Rental (office and household furniture) and Maintenance (software and hardware support contracts), Stock control / Sales order processing - Internal / Telesales and Point of Sale (incl. Video equipment, Computer consumables, Confectionery, Builders Yards, Pharmaceutical), Construction/QS, Advertising agency Job Costing & numerous Accounts departments.

INTERESTS: DIY, gardening, camping, walking, historic places, local theatre, ten pin bowling and cinema.

EDUCATION: 1969-76 – Independent Primary School, South Croydon, Surrey
1976-83 – Independent Secondary School, Croydon, Surrey
– 10 'O' and 2 'A' levels - Computer Science (B) – 98% in project and Economics (E)



LAST UPDATED: 29th December 2009

EMPLOYMENT – Chris Green.

IT CONSULTANT – Freelance July 2003 - To date

- Designing/writing Web sites
- Bespoke work from previous employer
- Software development/support
- Various freelance clients including one 3yr client

ENTERPRISE SOLUTIONS GROUP Ltd – (formerly: Concept Integrated Systems), Chessington – Software House Senior Software Developer/Analyst - June 1990 to June 2003 - (made redundant)

I developed a Support Fault Logging Management System for hardware/software. This was developed using Visual Basic 6, ADO data access, SQL Server 2000 (using Access 2000 for prototyping/testing) & Crystal Reports 8.5. Features include:-

- **Web enabled** – A web site was developed using HTML, SQL server, IIS and ASP from VB-Script. This site gives clients access to the support system allowing them to view historical/outstanding logs and submit new faults.
- **CTI** – Phone system automatic call dialling and screen popping using both WinSock and TAPI.
- **Emails** – These can optionally be sent to the clients on open, during and close of a fault using the MAPI interface.

I was also responsible for job costing sites that have an integrated stock control requirement, (clients renting/selling or maintaining stock/assets to customers via a job bag system with bar code reader/printer interface). Particularly there were two major and profitable projects totalling four years development on the stock and Job Costing modules enhancing them to include.

- Full stock control (SOP, POP from within a job or external to the Job Costing module and stock-takes)
- Bar code print capability and reading using hand held scanners for stock movement control
- Rental and Maintenance billing jobs (Hardware and Software)

As Senior Software Developer/Analyst I reported to the Software Development Manager, my role encompassed designing and developing the standard software, liaising with new and existing clients up to board level, analyse their business needs and carrying out any modifications to the standard software or if required, bespoke work.

I had responsibility for quotations, functional and design specifications, scheduling of project work, controlling development, project management, programming, quality control, data conversion, internal/external documentation, training and ensuring that the finished work was signed off by the client.

Previous responsibilities have included redesigning/developing fully multi-user Sales Order Processing, Stock control, Bill of Materials and Fixed asset modules, all of which fully integrate with the standard accounts package and interface with Microsoft Office 2000. Written using a structured 4GL called IDOL. Clients range from 8 to 80 users on UNIX, Windows/terminal server and NT.

Order processing – I have been responsible for all distribution/stock based clients and for the redesign/development to cater for both Telesales and Point of Sale. This processes sales orders through from Quotes/Orders, (to optionally Despatch notes/Picking Lists), then to Invoices. Integrating with the Stock, Sales and Nominal ledgers.

Bonus Commission – I was responsible for the Phase 2 development for the Evening Standard newspaper's distribution department to periodically calculated bonus payments based on daily sales against returns of newspapers.

Job Costing – Involved in enhancing, tailoring and implementing into numerous advertising agencies, responsible for the project management of sites through to implementation. It caters for Quotes, Estimates, Timesheets, Expenses, Accruals, WIP, Invoicing, Purchasing, Profitability analysis and Scheduling (incl. Gantt Charts) and periodic rental and maintenance invoicing. Full Asset/Stock control and Barcode reading/printing.

ASHDOWN BUSINESS SYSTEMS Ltd, East Grinstead – Software House
Senior Analyst/Programmer, June 1989 to May 1990 (Company went into Receivership)

Ashdown Business Systems Ltd specialised in the development of front-end applications for Pegasus accounts, using Structured BASIC (Turbo and Quick), 'C' and a 4GL (C Code generator) for DOS and Novell. This involved both interfacing with the Sales, Purchase and Nominal Ledgers, Stock and Payroll files. One of my tasks was to improve the presentation of software to make fuller use of windowing and colour. Development of the system from initial discussions with the clients to specification, programming, testing, documentation, installation and support, both on my own and in charge of a small team.

- **Job costing** - Designed/Wrote a standard package that interfaced with Pegasus.
- **Quote Master** - An internal tool to help produce more accurate quotations for software projects.
- **Tax Master** - Written specifically for Fidelity to highlight the tax relief benefits of pensions.
- **Job Estimating** - Bespoke tool to calculate costs and produce quotations using user-definable price lists.
- **Media Analysis** - A system to analyse and summarise advertisements in various sectors of the media.
- **Cash Book** - Maintained a company's bank & petty cash accounts, producing a real cash balance.

ABS OLDACRES COMPUTERS Ltd, (now MDA computing), Croydon – Software house
Programming Team Leader, July 1986 to May 1989
Analyst/Programmer, May 1984 to June 1986

ABS Oldacres Computers Ltd wrote standard software mainly for the construction industry but also designed bespoke software on request. Systems were designed initially for an 8 bit Super micro using N Star, (Multi-user CP/M) in Basic and on DOS/Novell networks in Sensible Solution 4GL & Structured Quick Basic. I worked initially in a team and finally supervised a team of three where I was responsible for the analysis, design, specification & programming the following systems.

Projects developed:- Cashflow, Resource Estimating, Bonus Calculation, Post Contract and Order processing

FIVE WAYS SOFTWARE Ltd, Birmingham – Software House
Junior Programmer, August 1983 to April 1984

A temporary work experience post, programming pre-specified educational software for schools and the commercial market. This mainly involved programming in Z80 machine code, but also using an in-house development language and Basic. Most of the packages were graphically orientated using simple real-time animation.

